

Family Visitation

Center locations and hours

Dover Center
165 Commerce Way
Dover, DE 19904

Friday – 5:30 p.m. to 9:00 p.m.
Saturday 10:00 a.m. to 6:00 p.m.
Sunday – 12:00 p.m. to 6:00 p.m.

Milford Center
13 S.W. Front Street
Milford, DE 19963

Wednesday– 5:30 p.m. to 9:00p.m.
Friday – 5:30p.m. to 9:00p.m
Saturday – Closed
Sunday – 12:00 p.m. to 6:00 p.m.

Georgetown Center
546 S. Bedford Street
Georgetown, DE 19947

Friday- 5:30 p.m. to 9:00 p.m.
Saturday- 10:30a.m. to 6:00 p.m.
Sunday- 10:30a.m to 6:00 p.m.

Open most holidays, including
Christmas Eve and Christmas Day.

FAMILY VISITATION



@
PEOPLE'S PLACE

302-586-0944

Family Visitation provides a safe, nurturing, trauma-informed setting for children to have visits or exchanges with a parent or relative.



All services are by appointment only.

Bilingual Services Provided

Family Visitation Services



Types of Services

Individual 100% Supervised Visits

Visitation Specialists provide continuous supervision of the visiting parent/participant and their interactions with their children.

Multi-Family Group Supervised Visits

Visitation Specialists provide less restrictive supervision and can have up to two unrelated families within one room.





Exchanges

Visitation Specialists facilitate exchanges for parents/participants to visit children off-site.

Safeguards

- ✓ Professional staff trained in domestic violence, trauma-informed approaches, and families in crisis.
- ✓ Separate and distinct entrances and parking areas for each parent/participant.
- ✓ Staggered arrival and departure times.
- ✓ Security camera monitoring.
- ✓ Experienced security guards.
- ✓ All visitors are screened and all items are inspected upon arrival at the center.
- ✓ Any information that may jeopardize safety is not shared between participants.

Intake Process

-  Visiting and non-visiting parents/participants call to initiate services and provide contact information. Most parents/participants have received a referral from Family Court or The Division of Family Services (DFS). However, self-referrals and other referral sources are accepted.
-  Visiting parents/participants complete their intake.
-  Non-visiting parents/participants intake and child orientation is completed.
-  Family Visitation will coordinate and schedule services with each parent/participant.



Please send referrals to: fvc@peoplesplace2.com

or

Fax: 302-424-2402

Each participant seeking services is responsible for initiating contact with Family Visitation, and remaining in contact throughout services.

We encourage all participants to have working voicemail with space available for incoming messages.