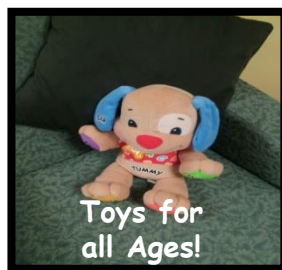


Located in TWO Convenient and Safe Locations

CHILD, Inc. will facilitate visitation services at:

CHILD, Inc.
507 Philadelphia Pike
Wilmington, DE 19809
(302) 757-2248

The Hudson Center
501 Ogletown Road
Newark, DE 19711
(302) 283-7518



Hours of Operation

Fridays	5:30 pm - 9 pm
Saturdays	9 am - 5 pm
Sundays	9 am - 5 pm

Hours of Operation

Tuesdays	4 pm - 9 pm
Wednesdays	4 pm - 9 pm
Thursdays	4 pm - 9 pm
Fridays	4 pm - 9 pm
Saturdays	9 am - 5 pm*

*Effective Saturday, April 17, 2021

(Exchange/Return Services Only)

Mondays	5:30 pm - 8 pm
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CHILD, Inc. would like to thank and acknowledge funding support from the Delaware Department of Health and Social Services/Division of State Service Centers (DHSS/DSSC) for their continued support of the Family Visitation Center.

The Family Visitation Centers

A Safe Place for Family Visitation & Exchanges



Two Locations

(Effective January 2, 2021)

CHILD, Inc.
507 Philadelphia Pike
Wilmington, DE 19809
(302) 757-2248

Hudson State Service Center
501 Ogletown Road
Newark, DE 19711
(302) 283-7518

Safety Comes First!

The Family Visitation Center's #1 priority is the safety and well being of its child and adult clients. Each center is fully staffed with counselors, supervisors, and a well-trained guard.

Fun! Laughter!

At the Family Visitation Center, children will have a fun filled experience with lots of activities to share with their parent. Staff will assist and encourage positive interactions between parents and children through the use of play and guided activities.



Child Friendly Snacks are Provided



What is the Family Visitation Center?

The Family Visitation Center is a program designed to eliminate children witnessing intimate partner violence during visitation or exchange. There are several services offered.

Individually Supervised Family Visitation:

This service is typically 90 minutes in duration. This one-to-one supervision includes both the family and a trained counselor, who closely monitors the family/parent and child interactions.

Multiple Family Group Supervised Visitation:

This service is usually 120 minutes in duration. Group visitation allows for multiple unrelated families to visit within one room, with counselor supervision monitoring the visits.

Monitored Exchanges:

This type of service typically requires a half hour to complete a smooth exchange of the children from one parent to another without the parents having to interact.

Fees:

Family Visitation Centers provide fee-based services. Unless otherwise assessed by the court, the visiting parent will pay fees for services rendered. Nominal fees are determined on a sliding scale based upon income.

Is the Family Visitation Center right for you or someone you know?

The Family Visitation Center may be appropriate if:

- The parents have had a history of hostile or violent arguments during the pickup and return of their children.
- A parent, with a history of domestic violence, who has:
 - ~ A substance abuse problem that gives the court or custodial parent concern for the child's welfare
 - ~ A parent's living situation is unsuitable for meeting the needs of his or her children.
 - ~A parent has repeatedly failed to cooperate with visitation arrangements.
- The Division of Family Service (DFS) or the court has determined that use of the Visitation Center is appropriate.

**For more information, referrals and appointments
please call:(302) 283-7518**

Family Visitation Center F.A.Q. (Frequently Asked Questions)

Q: What can you expect at the Family Visitation Center?

A: The Family Visitation Center staff includes such professionals like Trained Counselors, an Experienced Security Guard, a Site Supervisor and a Program Coordinator. Each counselor is professionally trained to monitor the family and child interactions. Information within in the Family Visitation Center (i.e. case files, case notes, etc.) are confidential and will never be released to anyone except under HIPAA Guidelines. Each staff member is HIPAA trained, and personal information will never be released about one parent to another.

Q: Who can make a referral to the Family Visitation Center?

A: In addition to Judges and Commissioners, the Family Visitation Center can receive referrals from counselors, therapists, attorneys, and child protective workers.

Q: Can I make a self-referral to the Family Visitation Center?

A: Yes! If determined eligible, the Family Visitation Center gladly accepts referrals from individual family members experiencing domestic violence or with a history of domestic violence.

Q: Whose side is the staff on?

A: The Family Visitation Centers are neutral. We will form no opinion on cases, and all parties are expected to comply with the same rules.

Q: Can my child visit the center, prior to his/her first "official" visit?

A: Yes! We strongly encourage children to visit the center prior to their scheduled visitation. To schedule a "Pre-Visit" please contact the Family Visitation Center.

Q: What if I have a question about the Family Visitation Center?

A: We encourage all who have questions to contact us at 302-283-7518. The Family Visitation staff welcomes all questions. If in doubt ask!