Since 1995, Delaware's Family Visitation has been providing safe, supervised exchanges for families that may not otherwise have access to their children.

Supervised Visitation and Monitored Exchanges

The US Department of Health and Human Services, Division of State Service Centers, Delaware Department of Health and Social Services, and Adams State Service Center, Sussex County, New Castle County, Kent County.

Georgetown, DE 19947
36 South Georgetown Street
Adams State Service Center

Sussex County
Newark, DE 19711
501 Ogletown Road
Hudson State Service Center

New Castle County
Wilmington, DE 19802
310 Kathleen Road
Bellevue State Service Center

Kent County
Milford, DE 19963
13 S W Front Street
Milford State Service Center

Dover, DE 19904
155 Commerce Way
Dover Center

Families Visitation Centers are
open evenings, weekends, and
on holidays. Fees for services are

For more information, please call:

(302) 424-2420
Kent & Sussex Counties

(302) 283-7578
New Castle County

Transportation is accessible.

FIVE Convenient LOCATIONS:
**Family Visitation Centers**

### What is the Purpose of this program?
- Provide a safe, structured, and nurturing environment where children can maintain or re-establish a relationship with a non-custodial parent.
- Help keep children, adult victims, and other parties in cases of intimate partner violence safe during exchanges and visitation.

### What are the Services offered?
- **On-Site Individually Supervised Visitation:**
  - 100% continuous supervision by trained staff is provided for one family in a separate room.
- **On-Site Group Supervised Visitation:**
  - Trained staff monitor up to two unrelated families within one room.

### What Safeguards exist?
- Separate and distinct entrances and parking areas for each parent.
- Staggered arrival and departure times.
- Security camera monitoring.
- Experienced security guards.
- Professionally trained staff.
- Access to interpretation services for participants.
- Families have confidentiality.
- Any Information that may jeopardize safety is not shared between parties.

**Family Visitation Centers are Child-Friendly**

### Monitored Exchanges for Off-Site Visits:
- Facilitation of monitored exchanges ensures regular off-site visitation without the adults having contact.
- Children can be exchanged on-site at both pick-up for the visit and drop-off for return.

**Family Visitation Centers may be appropriate if:**

1. Family Court or the Division of Family Service has determined that use of the Centers are appropriate;
2. A family may be experiencing or have a history of intimate partner violence; or
3. The parents have had a history of hostile or violent arguments during the pickup and return of their children.

*Parents may choose to use the Centers voluntarily or be referred by Family Court, social services, attorneys, victim services, or other agencies.*

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**Family Visitation Centers do not make recommendations about changes in custody or the appropriateness of changing visitation arrangements.**