

Family Visitation Centers are open evenings, weekends, and holidays. Hours vary by center. Fees for services are determined by income and are as low as \$4. Public transportation is accessible.

FIVE CONVENIENT LOCATIONS:

Kent County

Dover Center

165 Commerce Way
Dover, DE 19904

Milford State Service Center

13 S.W. Front Street
Milford, DE 19963

New Castle County

Belvedere State Service Center

310 Kiamensi Road
Wilmington, DE 19802

Hudson State Service Center

501 Ogletown Road
Newark, DE 19711

Sussex County

Adams State Service Center

546 South Bedford Street
Georgetown, DE 19947



- Funding for the Family Visitation Program is provided by:
- Delaware Department of Health and Social Services, Division of State Service Centers.
 - The US Department of Health and Human Services, Administration for Children and Families



For more information, referrals, and appointments, please call:

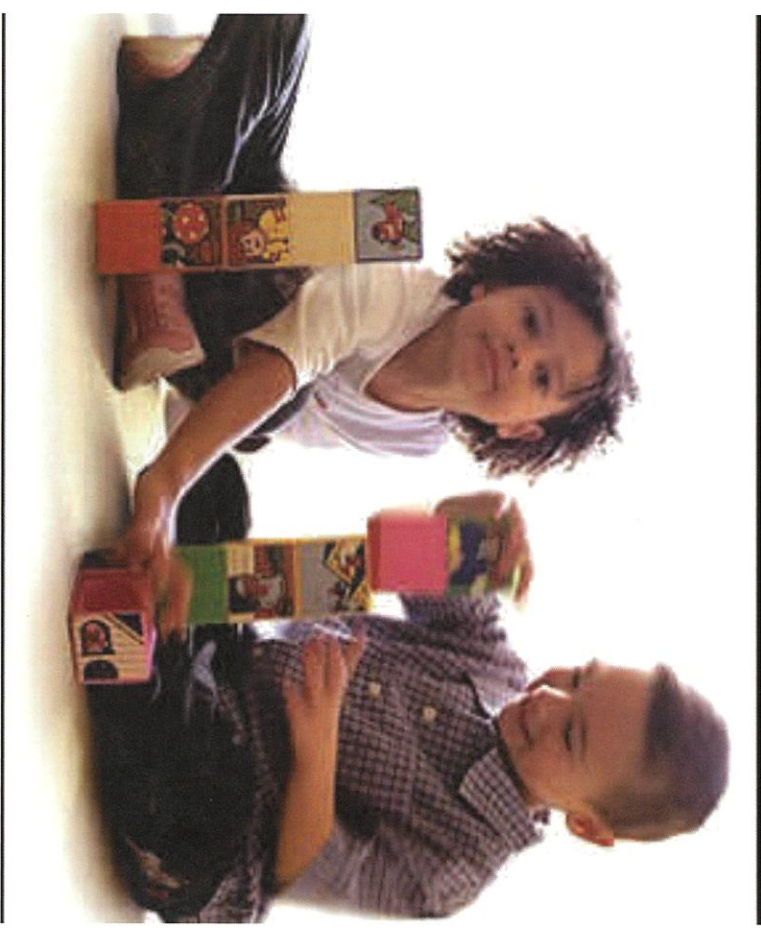
New Castle County:
(302) 283-7518

Kent & Sussex Counties:
(302) 424-2420



Delaware's Family Visitation Program

Supervised Visitation and Monitored Exchanges



Since 1995, Delaware's Family Visitation Centers have been providing safe supervised visitation and monitored exchanges for families that may not otherwise have access to their children.

Family Visitation Centers

What is the Purpose of this program?

- ◆ Provide a safe, structured, and nurturing environment where children can maintain or re-establish a relationship with a non-custodial parent
- ◆ Help keep children, adult victims, and other parties in cases of intimate partner violence safe during exchanges and visitation

What Safeguards exist?

- ◆ Separate and distinct entrances and parking areas for each parent
- ◆ Staggered arrival and departure times
- ◆ Security camera monitoring
- ◆ Experienced security guards
- ◆ Professionally trained staff
- ◆ Access to interpretation services for participants
- ◆ Families have confidentiality
- ◆ Any information that may jeopardize safety is not shared between parties

Family Visitation Centers do not make recommendations about changes in custody or the appropriateness of changing visitation arrangements.

What are the Services offered?

- ◆ **On-Site Individually Supervised Visitation:**
100% continuous supervision by trained staff is provided for one family in a separate room.
- ◆ **On-Site Group Supervised Visitation:**
Trained staff monitor up to two unrelated families within one room.



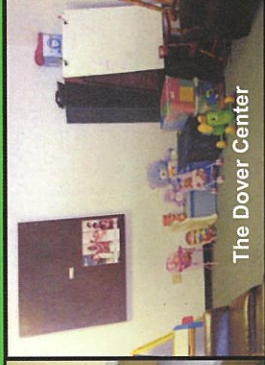
Family Visitation Centers are Child-Friendly



The Adams Center



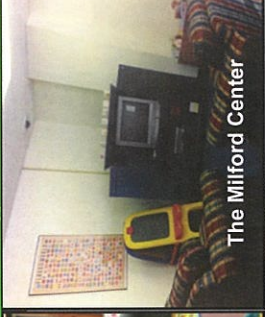
The Belvedere Center



The Dover Center



The Hudson Center



The Milford Center

Monitored Exchanges for Off-Site Visits:

Facilitation of monitored exchanges ensures regular off-site visitation without the adults having contact.

Children can be exchanged on-site at both pick-up for the visit and drop-off for return.

Family Visitation Centers may be appropriate if:

1. Family Court or the Division of Family Service has determined that use of the Centers are appropriate;
2. A family may be experiencing or have a history of intimate partner violence; or
3. The parents have had a history of hostile or violent arguments during the pickup and return of their children.

Parents may choose to use the Centers voluntarily or be referred by Family Court, social services, attorneys, victim services, or other agencies.