

Delaware Resources

| Agency: Delaware Resources | Phone/Contact Name | Email Address/Website | Description |
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| Abriendo Puertas of People's Place | 302-745-9874 | ap@peoplesplace2.com | Bi-Lingual (Spanish-English) 24 hour hotline and shelter services (Sussex County), Services are free. |
| Catholic Charities Immigration Project | Maria Mesia 302 674-1600 or 410-651-9608 | mmesias@ccwil.org www.cdow.org | City of Wilmington and Kent Co. - Bi-Lingual (Spanish-English) assistance for unaccompanied minors |
| CHILD, Inc. | Hotline: 302-762-6110 Agency: 302-762-8989 | www.childinc.com | Bi-Lingual (Spanish-English) Mental Health Services for New Castle County, DVCC Certified Batterer's Intervention Program |
| City of Wilmington Police Dept. | Carolyn Becker 302-576-3665 | Carolyn.Becker@cj.state.de.us | Bi-Lingual (Spanish-English) police based victim advocacy services |
| Community Legal Aid Society (CLASI) | Laura Graham, Esq. NCC: 302-575-0660 Kent: 302-674-8500 Sussex: 302-856-0038 | Lgraham@declasi.org www.declasi.org | Legal assistance for immigrant crime victims, including U & T Visas, VAWA Self-Petitions, Special Immigrant Juvenile Petitions |
| ContactLifeline, Inc. | 1-800-262-9800 | www.contactlifeline.org | Bi-Lingual (Spanish-English) services for victims of Sexual Assault in Kent & Sussex County follow up after care services, community outreach to underserved populations, and counseling and support services. |
| Crossroads of Georgetown | Yvonne Dodd 302-855-0558 | crossroadsqt@comcast.net | Bi-Lingual (Spanish-English) Mental Health Services for Sussex County |

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| <p>Delaware Department of Health and Human Services Division of Social Services</p> | <p>Janneen Boyce, Social Services Administrator 302-255-9608</p> <p>Thomas Hall, DSS Chief of Policy 302-255-9605</p> | <p>Janneen.boyce@state.de.us</p> <p>www.dhss.delaware.gov/dhss/dss</p> <p>Thomas.Hall@state.de.us</p> | <p>State of Delaware Refugee and Health Coordinator responsible for overseeing Refugee Cash Assistance to immigrant victims who have been certified as trafficking victims</p> <p>Oversees food stamp policy for immigrant victims who have been certified as trafficking victims</p> |
| <p>Delaware Department of Services for Children Youth and Their Families (DSCYF) Division of Family Services Report Line (DFS)</p> | <p>1-800-292-9582</p> | <p>http://kids.delaware.gov/</p> | <p>24 hour report line for reporting suspected child abuse, neglect or dependency. Bi-Lingual staff is available.</p> |
| <p>Delaware Helpline</p> | <p>211 or 1-800-560-3372</p> | <p>http://www.delaware211.org/</p> | <p>Phone and online directory of Delaware services. Information and referrals to services are available in Spanish</p> |
| <p>Delaware State Police Victim Services & Delaware Victim Center</p> | <p>Eunice Mercado 302-633-5000 ext. 5</p> | <p>Eunice.Mercado@state.de.us</p> | <p>Bi-Lingual (Spanish-English) police based victim advocacy services</p> |
| <p>Division of Medicaid & Medical Assistance</p> | <p>Stephen M Ross, Director 302-255-9535</p> | <p>Stephen.Ross@state.de.us</p> | <p>Oversees medical benefits for immigrants who have been certified as trafficking victims</p> |

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| <p>La Esperanza</p> | <p>Program Director 302-854-9262</p> <p>Victim Program 302-752-3191</p> | <p>http://laesperanza.org/</p> | <p>Multi-service agency for Hispanics in Delaware. Offers emergency assistance, legal assistance, court assistance, financial management educational sessions, English as a Second Language (ESL) classes and more</p> <p>Services are in a separate, confidential building with full bilingual staff (English/Spanish). Advocates offer accompaniment, interpretation/translation, advocacy, assistance with PFAs, VCAP and other applications; an Immigration Attorney who takes U and T Visa cases, VAWA Self-Petitions and some asylum cases; a therapist who offers mental health counseling.</p> |
| <p>La Red Health Center</p> | <p>302-855-1233</p> | <p>www.laredhealthcenter.org</p> | <p>Bi-Lingual (Spanish-English) comprehensive health care in Sussex County provided regardless of ability to pay/sliding scale.</p> |
| <p>Latin American Community Center (LACC)</p> | <p>302-655-7338</p> | <p>www.thelatincenter.org</p> | <p>Bi-Lingual (Spanish-English) advocacy and continuum of care through programs and services, including: mental health (sliding scale and accepts Medicaid), domestic violence counseling/case management, assistance for male Latino victims of crime and legal assistance and community policing outreach for immigrant</p> |

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| New Castle County Police Dept. | Carmen Mendez 302-395-8117 | cmmendez@nccde.org | Bi-Lingual (Spanish-English) police based victim advocacy services |
| State of Delaware Department of Justice | Mirta Collazo – Sussex Only 302-856-5353 | mirta.collazo@state.de.us | Bi-Lingual (Spanish-English) advocacy services provided to victims of domestic violence and other violent crimes, court accompaniment, referral services, assistance with restitution issues, assistance with Victims' Compensation Assistance Program and notary services for victim assistance related documents. Sussex Only |
| St. Francis Hospital Center of Hope (Centro de Esperanza) | 302-369-9370 | www.stfrancishealthcare.org | Bi-Lingual (Spanish-English) comprehensive family practice & prenatal health care services in New Castle County. Patients can receive a discount for services and financial assistance is available for those that qualify. |
| Survivors of Abuse in Recovery, Inc (S.O.A.R.) | NCC: 302-655-9049 Newark: 302-655-3953 Kent: 302-655-3953 Sussex: 302-645-4903 | www.soarinc.com | Bi-Lingual (Spanish-English) counseling services for victims of sexual assault (Kent and Sussex Counties). Services provided regardless of ability to pay/sliding scale. |
| Turning Point at People's Place | Juan Rodriguez 302-424-2400 | www.peoplesplace2.com | Bi-Lingual (Spanish-English) Certified Batterers' Intervention Program for men only. |

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| <p>United States Attorney's Office United States Department of Justice</p> | <p>Ed McAndrew, Assistant U.S. Attorney 302-573-6150</p> <p>Susan Alfree Victim/Witness Coordinator 302-573-6198</p> | <p>ed.mcandrew@usdoj.gov</p> <p>susan.alfree@usdoj.gov</p> | <p>Point of Contact for Federal Human Trafficking offenses and related crimes</p> <p>Provides prosecution based victim assistance to victims of federal crimes</p> |
| <p>Westside Family Health Care Center</p> | <p>NC: 302-224-6800 K/S: 302-678-4622</p> | <p>www.westsidehealth.org</p> | <p>Bi-Lingual (Spanish-English) comprehensive health care, mental health services and translation services provided regardless of ability to pay/sliding scale.</p> |
| <p>YWCA Delaware Sexual Assault Response Center (SARC)</p> | <p>1-800-773-8570</p> | <p>www.ywcade.org/SARC</p> | <p>24-hour sexual assault hotline for New Castle County that also provides 24-hour medical and legal accompaniment. Provides services to 12+ and their non-offending family members or partners.</p> |