

Working with Immigrant Victims
State, Regional and National Resources *

Agency: State Resources	Phone/Contact Name	Email Address/Website	Description
Delaware Helpline	Phone 1-800-464-4357 Out of State 1-800-273-9500	www.delawarehelpline.org	Phone and online directory of Delaware services. Information and referrals to services are available in Spanish.
City of Wilmington PD	Carolyn Becker, 302-576-3665	Carolyn.Becker@cj.state.de.us	Bi-Lingual (Spanish-English) police based victim advocacy services - City of Wilmington
New Castle County PD	Carmen Mendez, 302-395-8117	cmmendez@nccde.org	Bi-Lingual (Spanish-English) police based victim advocacy services - New Castle County
DE State Police Victim Services & Delaware Victim Center	Eunice Mercado, 1-800-842-8461	Eunice.Mercado@state.de.us	Bi-Lingual (Spanish-English) police based victim advocacy services (Statewide – 24 hours).
City of Georgetown PD	Ruby Kepley, 302-856-6613	Ruby.kepley@cj.state.de.us	Bi-Lingual (Spanish-English) police based victim advocacy services - City of Georgetown
Community Legal Aid Society (CLASI)	Laura Graham, Esq., NCC: 302-575-0660, ext. 258; Kent: 302-674-8500; Sussex: 302-856-0038	lgraham@declasi.org www.declasi.org	<u>New Castle</u> : Legal assistance for immigrant victims, including U & T Visas; <u>Kent & Sussex</u> : VAWA Self-Petitions, Special Immigrant Juvenile Petitions, U & T Visas.
La Esperanza	Neda Biggs, Esq., Immigration only in DE 302-854-9262 Rosemary Martinez, 302-854-9262	nedabiggs@aol.com & nbiggs@laesperanza.org rmartinez@laesperanza.org	Bi-Lingual (Spanish – English) legal assistance for immigrant victims, including U & T Visa. Bi-Lingual (Spanish-English) community-based victim services in Sussex County.
Delaware Victim Services Agency Profiles	See DSP Victim Services Website	http://dsp.delaware.gov/ Click Units and Sections, click Victim Services, scroll down for link to Delaware Victim	A directory of Statewide victim service agencies in DE compiled by the DE Victims Rights Task Force.

Created By: The Domestic Violence Coordinating Council

www.dvcc.delaware.gov

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		Service agencies, under Violent Crimes Compensation Program.	
Catholic Charities Immigration Project	Maria Mesias, 302-654-6460	mmesias@ccwil.org www.cdow.org	Bi-Lingual (Spanish-English) assistance (not legal representation) for individuals and families relating to legal status – City of Wilmington.
Crossroads of Georgetown	Yvonne Dodd, 302-855-0558	crossroadsgt@comcast.net	Bi-Lingual (Spanish-English) Mental Health Services – Sussex County (Sliding scale); DVCC Certified Batterers’ Intervention Program/Sliding scale.
Child, Inc.	Mary Davis, 302-762-8989	mdavis@childinc.com	Bi-Lingual (Spanish-English) Mental Health Services – New Castle County, DVCC Certified Batterers’ Intervention Program/Sliding Scale
<u>St. Francis Hospital</u> Center of Hope (Centro de Esperanza) St Francis Family Practice	302-369-9370 302-575-8040	www.stfrancishealthcare.org Patients can receive a discount for services and financial assistance is available for those that qualify.	Bi-Lingual (Spanish-English) comprehensive family practice pre-natal health care services in New Castle County. Bi-Lingual (Spanish-English) comprehensive medical health services in New Castle County.

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Westside Family Health Care Center	302-655-5822	www.westsidehealth.org	Bi-Lingual (Spanish-English) comprehensive health care, mental health services and translation services in New Castle County. Services provided regardless of ability to pay/sliding scale.
La Red Health Center	302-855-1233	www.laredhealthcenter.org	Bi-Lingual (Spanish-English) comprehensive health care services in Sussex County provided regardless of ability to pay/sliding scale.
Abriendo Puertas	Maria Picazo, Director 302-745-9874	mpicazo@abriendo-puertas.org	Bi-Lingual (Spanish-English) 24-hour hotline and shelter services (Sussex County). Services are free.
United States Attorney's Office, U.S. Department of Justice.	Christopher Burke, Assistant U. S. Attorney 302 573-6277 x 142 Susan Baldwin, Victim/Witness Coordinator, 302-573- 6277 x 132	Christopher.J.Burke@usdoj.gov Susan.Baldwin@usdoj.gov	Federal prosecutor for Human Trafficking offenses and related crimes. Provides prosecution-based victim assistance to victims of federal crimes.

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State of Delaware, Department of Justice	Gladys Crespo 302-577-8390	Gladys.Crespo@state.de.us http://attorneygeneral.delaware.gov/office/admin.shtml	Provides counseling services and assistance for residents of Delaware applying for citizenship and/or immigration benefits. Establishes case files and follows up with federal agencies to determine status. Serves as the liaison between residents of Delaware and the Immigration and Naturalization Service. Bi-Lingual (Spanish-English).
State of Delaware, Department of Justice Delaware Department of Health and Human Services, Division of Social Services.	Mirta Collazo 302-856-5353 Thomas Hall, Social Services Administrator 302-255-9605 Linda Crusco, Food Stamp Administrator 302-255-9606	Mirta.Callazo@state.de.us Thomas.Hall@state.de.us www.dhss.delaware.gov/dhss/dss Linda.Crusco@state.de.us	Bi-Lingual (Spanish-English) advocacy services provided to victims of domestic violence and other violent crimes; court accompaniment, referral services, assistance with restitution, assistance with the VCCB and notary services for victim assistance related documents. State of Delaware Refugee and Health Coordinator responsible for overseeing Refugee Cash Assistance to immigrant victims who have been certified. Oversees food stamp policy for immigrant victims who have been certified.

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Delaware Department of Health and Human Services, Division of Medicaid & Medical Assistance.	Jill Williams, Medical Assistance Administrator 302-255-9609	Jill.Williams@state.de.us	Oversees medical benefits for immigrant victims who have been certified.
Delaware Department of Services for Children, Youth and Their Families, Division of Family Services Report Line.	1-800-292-9582	www.kids.delaware.gov/fs	This 24 hour report line receives all reports for suspected child abuse, neglect or dependency. Bi-Lingual staff is available.
ContactLifeline, Inc.	Maria Martinez, 302-761-9800 x 1008	mmartinez@contactlifeline.org www.contactlifeline.org	Bi-Lingual (Spanish-English) services for victims of Sexual Assault in New Castle County: <ul style="list-style-type: none"> • Follow-up after care services; Community outreach to underserved populations; • Counseling support services.
Survivors of Abuse in Recovery, Inc. (S.O.A.R).	Rosa Fernandez, 302-684-3610	www.soarinc.com	Bi-Lingual (Spanish-English) counseling services for victims of sexual assault (Kent and Sussex County). Services provided regardless of ability to pay/sliding scale.

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Chinese American Community Center (CACC)	Wendy Lu, 302-239-0432	www.cacc_de@hotmail.com	Bi-Lingual (Chinese-English) interpretation and support services for victims in New Castle County.
Latin American Community Center (LACC)	302-655-7338	www.thelatincenter.org .	Community policing outreach for immigrant victims in New Castle County. Also, LACC provides bi-lingual (Spanish-English) advocacy and a “continuum of care through programs and services”. Services include: Mental Health (Sliding scale and accept Medicaid); DV Counseling/Case Management; Assistance for Latino male victims of crime, and Legal assistance.
Turning Point at People’s Place	Juan Rodriguez, 302-424-2420	www.peoplesplace2.com	Bi-Lingual (Spanish-English) Certified Batterers’ Intervention Program for men only.
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Regional/National Resources

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U.S. Department of Health and Human Services, Office of Refugee Resettlement (ORR) - Human Trafficking Contact	1-866-401-5510	www.acf.hhs.gov/programs/orr/benefits/cma.htm	Authority to issue certification letters for adult victims of severe forms of trafficking and issue eligibility letters for child victims of severe forms of trafficking to receive benefits, (TANF/Medical, etc.)
U.S. Department of Health and Human Services Human Trafficking Hotline	1-888-373-7888	www.acj.hhs.gov/trafficking	Assistance for trafficking victims.
National Domestic Violence Hotline	1-800-799-SAFE or 1-800-787-3224: TTY for the deaf	www.ndvh.org	24-hour hotline bi-lingual assistance for victims of domestic violence.
Legal Momentum	Janice Kaguyutan, 202-326-0040	jwp@legalmomentum.org	Provides technical assistance on cases for immigrant victims who may qualify for the U visa.
National Immigration Project of the National Lawyer's Guild	Gail Pendelton, 617-227-9727	nipgail@nlg.org	Provides technical legal assistance on cases for immigrant victims who may qualify for the U visa.

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Catholic Legal Immigration Network (CLINIC)	1-800-354-0365	www.cliniclegal.org	Multilingual 24 hour hotline that provides outreach and service access to individuals granted asylum. CLINIC also provides legal assistance, training and advocacy.
Catholic Social Services of Philadelphia, Special Immigrant Populations Project	Bridget Rooney, 215-313-9008 (cell) Phyllis Forman, office 215-854-7010	sipproject@gmail.com	Non-profit agency, funded by the U.S. Department of Justice, Office for Victims of Crime, to screen potential trafficking victims, inform them of their rights and obtain assistance for them.
U.S. Conference of Catholic Bishops, Inc. (for DE, NJ, MD, PA)	Nyssa Nestas, 202-541-3366 or Ms. Williams, 202-557-0581	www.usccb.org Click on Social Justice Issues for information and resources on trafficking.	Non-profit agency federally funded to provide services for trafficking victims and contracts with other agencies to provide services. Information is also provided on immigrants, refugees, and unaccompanied refugee minors.
U.S. Department of Health and Human Services, Office of Refugee Resettlement, Unaccompanied Refugee Minor Program	Child Protection Specialist, 202-402-4732	www.acf.hhs.gov/programs/orr/unaccompaniedrefugeeminors	Provides specialized foster homes, licensed care settings and other services for unaccompanied trafficked minors who have received an eligibility letter from HHS.

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U.S. Department of Justice, Executive Office for Immigration Review (Pro Bono Program)	Steve Lang, Esq. – Coordinator of pro-bono Legal Services	www.usdoj.gov/eoir (Click on Pennsylvania)	List of free or low cost legal services by state for indigent people in immigration removal proceedings
U.S. Department of Justice (Trafficking in Persons and Worker Exploitation Report Line)	1-888-428-7581	www.usdoj.gov/whatwedo/whatwedo_ctip.html	Report line and information on what DOJ does in the area of Human Trafficking
U.S. Department of Justice, Office for Victims of Crime (OVC)		www.ojp.usdoj.gov/ovc	OVC funds victim service programs for alien trafficking victims. OVC oversees diverse programs that benefit crime victims, provides grants and funding, information, publications, resources, training, technical assistance, etc.
The Tahirih Justice Center 6066 Leesburg Pike, Suite 220 Falls Church, VA 22041	Rene Cutlip – managing immigration attorney Phone: 703-575-0070 Fax: 703-575-0069	justice@tahirih.org	The Tahirih Justice Center was founded in 1997 to address the acute need for legal services of immigrant and refugee women seeking protection from human rights abuses – Services are pro-bono.

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Hebrew Immigrant Aid Society (HIAS) 2100 Arch Street, 3 rd Floor, Philadelphia, PA 19103	Lisa Hurlbutt – 215-832-0900	www.hiaspa.org	Immigrant legal services – Represent immigrants before Homeland Security and US Immigration Court (VAWA and U/Visas) - Services are pro-bono.
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* It was our intention to develop a comprehensive resource list. If we have missed any critical services, please accept our apologies and contact Kenzel.Messick@state.de.us with information and corrections for further updates.

Working with Immigrant Victims\Resources Local & National OCT08.

10/15/08